



Co-funded by
the European Union



Harmonisation, Quality Assurance
and Accreditation in Africa



The review process – Continuation

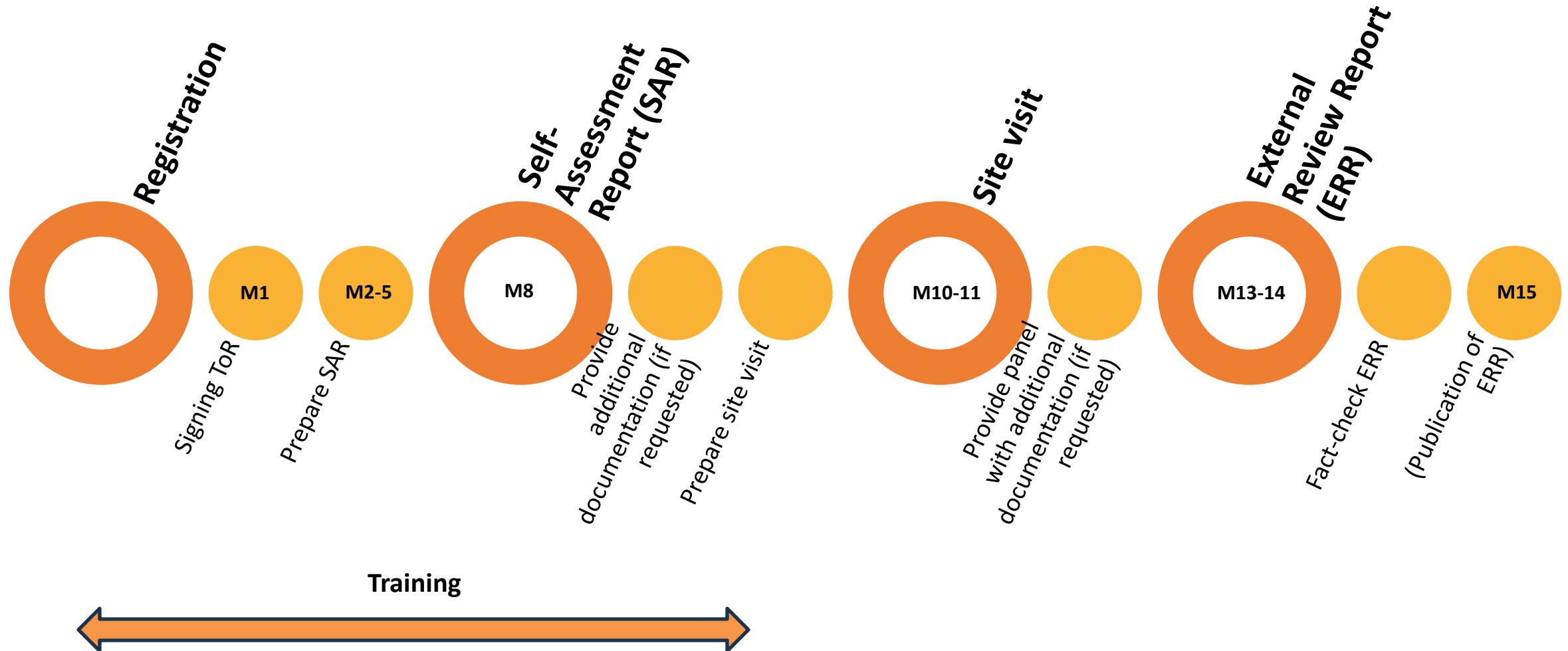
Adewale O. Obadina, AAU
22 May 2025



Deutscher Akademischer Austauschdienst
German Academic Exchange Service



The review process from the QAA's perspective



Self-assessment

- Critical self-reflection by the QAA with stakeholders on your QA processes and development
- Looks at past, present and future
- SWOT analysis
- Self-assessment report:
Description and analysis of how you (plan to) meet the expectations of the ASG-QA Parts B and C
- Report template and further training provided (session 2)

Site visit

- 2-3 day site visit of the expert panel (HAQAA3 to provide practical support)
- Meetings of the panel with representatives of the agency/ministry (management/governance, staff, experts) and key stakeholders (HEIs, students, policy-makers, industry, professional bodies, civil society)
- Experts will summarise their key findings at the end of the visit
- Sample schedule and dedicated training session provided

Review results: the external review report (ERR) (I)

- Executive summary
- Introduction
- Methodology
- Findings, analysis and judgements
- ASG-QA Part B
 1. Objectives of external quality assurance and consideration for internal quality assurance
 2. Designing external quality assurance mechanisms fit for purpose
 3. Implementation processes of external quality assurance
 4. Independence of evaluation
 5. Decision and reporting of external quality assurance outcomes
 6. Periodic review of institutions and programmes
 7. Complaints and appeals

Review results: the external review report (ERR) (II)

- ASG-QA Part C
 1. Legal status
 2. Vision and mission statement
 3. Governance and management
 4. Independence of QAA
 5. Policies processes and activities
 6. Internal quality assurance
 7. Financial and human resources
 8. Benchmarking, networking and collaboration
 9. Periodic review of QAAs
- Recommendations and commendations
- Conclusions
- Glossary
- Annex: Programme of the site visit

Review results: the external review report (ERR) (III)

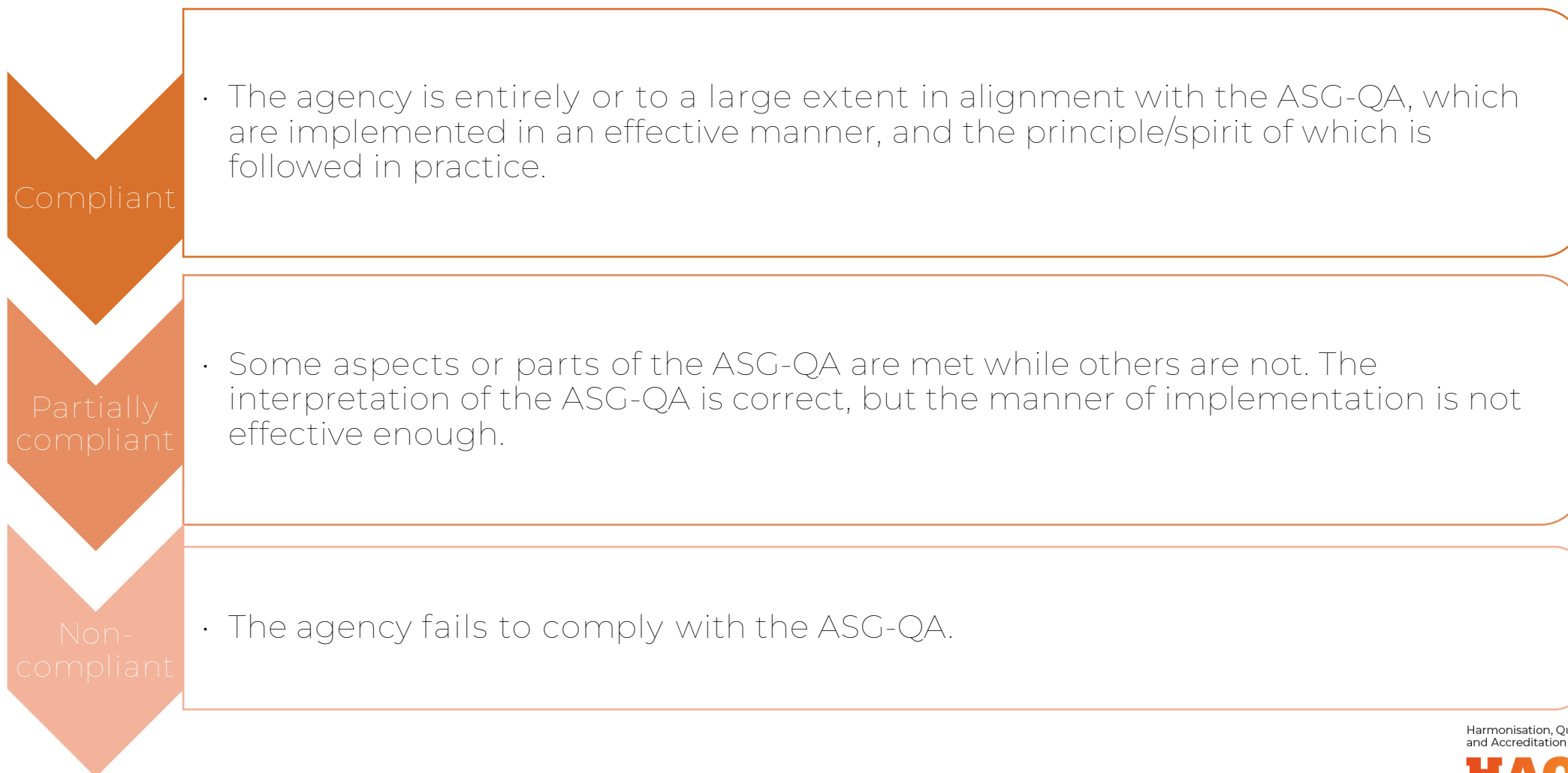
- The link between evidence, analysis, and conclusions should be mutually supportive.

- Compliance judgements are made:

**ONLY FOR FULL
AGENCY REVIEWS**

- A. For each standard: based on the evidence, analysis and conclusions.
- B. Overall: holistic judgement that takes into account the review as a whole.

Compliance judgements



Compliance: what impact?

**ONLY FOR FULL
AGENCY REVIEWS**

- Promoting compliance with the ASG-QA and thus enhancing trust in external QA agencies.
- Formal outcome. (However, while the proposed PAQAA and an eventual register of agencies is still under consultation and development, there is no mechanism for recognising the compliance of an agency with the ASG-QA. In the near term, there would therefore be no formal consequence of positive or negative outcomes of the review process.)
- Having a judgment for individual standards is also useful as a tool for internal development / benchmarking / communication, as it gives a concrete indicator for the state of play.
- Follow-up: The follow-up of the review supports the agency in a continuous reflection and development of its work. Agencies are encouraged to submit a follow-up report within an agreed period after the validation of the final external review report.

Training and support for the QAA

- Further training sessions on the site visit between in autumn 2025.
- Individual meetings between AAU/ENQA, agency, and expert panel.
- AAU/ENQA coordinator as main contact person
- Key documents:
 - HAQAA3 Guidelines for Agency Reviews
 - Template for self-assessment report
 - ASG-QA
 - ASG-QA Users' Guide

Timeline

- | | |
|---|--|
| • Agreement on terms of reference | |
| • Appointment of review panel members | |
| • Self-assessment completed | |
| • Pre-screening of SAR by Coordinating Body | |
| • Preparation of site visit schedule and indicative timetable | |
| • Briefing of review panel members | |
| • Review panel site visit | |
| • Draft of review report and submitting it to the Coordinating Body for pre-screening | |
| • Draft of review report to the QAA | |
| • Statement of the QAA to review panel, if necessary | |
| • Submission of final report | |
| • Publication of report | |



Any questions?